

JOB OPPORTUNITY

Senior Product Manager

Position Duties:**Project Planning & Coordination**

- Plan and coordinate the schedule, timeline, scope, and resources of software product initiatives on a per-project basis, aligned to company strategy and client needs.
- Translate business objectives into clearly scoped, prioritized project initiatives with defined deliverables and measurable success metrics.
- Evaluate market trends, customer insights, competitive intelligence, and financial impact to prioritize and sequence project initiatives.
- Adjust project plans and roadmaps in response to shifts in client demands within the community banking and credit union technology market.

Business-Technical Liaison & Requirements Management

- Serve as liaison between business stakeholders and technical staff, translating business requirements into detailed functional specifications for engineering.
- Lead requirement clarification and scope alignment during sprint planning and development cycles.
- Make independent scope and trade-off decisions when technical constraints arise, operating with a high degree of autonomy.
- Provide domain expertise throughout the software development life cycle (SDLC) to ensure technical execution aligns with business objectives, using AI-assisted prototyping and documentation tools to validate concepts and improve engineering alignment.

Schedule, Delivery & Release Management

- Own and continuously prioritize the project backlog based on strategic objectives, revenue impact, customer urgency, and technical feasibility.
- Coordinate release cycles across Engineering, QA, and DevOps, ensuring timely, high-quality delivery against established timelines.
- Coordinate cross-functional sign-offs and confirm deployment readiness prior to release.
- Monitor delivery health and proactively surface risks, blockers, and scope concerns to leadership.
- Assess severity and business impact of confirmed defects and manage resolution prioritization; evaluate production issues and determine root cause (defect vs. configuration).
- Oversee User Acceptance Testing (UAT) and validate feature completeness prior to production release.

Client Point of Contact

- Serve as point of contact for financial institution clients; engage directly with clients to understand operational workflows and evolving needs.
- Provide guidance to clients regarding feature capabilities, system functionality, and project direction; lead product demonstrations for executives, prospects, and existing customers.
- Incorporate structured client feedback into project and backlog prioritization; participate in client retention discussions and assess delivery-driven cancellation risks.



Cross-Functional Coordination

- Serve as central coordination point across Engineering, QA, DevOps, Support, Services, Sales, Marketing, and Customer Success.
- Align technical delivery with go-to-market strategy and implementation timelines.
- Identify opportunities to automate repetitive delivery workflows, improving team efficiency and execution consistency.

Market & Competitive Analysis (supporting function)

- Conduct competitive research on product capabilities and emerging technologies in the financial services technology sector to inform project planning and prioritization.
- Analyze product gaps contributing to client churn and propose corrective project adjustments.

Education/Experience Requirements: Bachelor's degree in Information Systems, Software Engineering, or related and 60 months of experience as a Product Manager, Project Manager, Business Analyst, or related occupation.

Special Requirements

- Five (5) years of progressive, post-baccalaureate experience as a Product Manager, Project Manager, Business Analyst, or related occupation involving software product delivery.
- Three (3) years of experience with (1) software products serving financial institutions or the retail banking technology sector, and (2) Agile software development environments, including sprint planning and backlog management.
- Two (2) years of experience (1) translating business requirements into functional specifications for software engineering teams, (2) coordinating software release cycles across engineering and quality assurance functions, including user acceptance testing (UAT), and (3) managing relationships with executive stakeholders or enterprise customers.
- Experience using product analytics data to evaluate financial impact or return on investment and inform prioritization decisions.

Other Information

- Location of Employment: 6995 S. Union Park Center, Ste. 340, Cottonwood Heights, UT 84047
- Remote work from anywhere in the U.S. available.
- Up to 15% domestic travel to client sites, industry conferences, and FMSI office locations required.

Email resumes and job history to Jacob Reeves, jacob.reeves@fmsi.com.